BIRTHDAY TERMS AND CONDITIONS

BOOKING CONFIRMATION, GUEST COUNTS & PAYMENTS

1. Minimum booking: 10 children (Weekdays), 15 children (Weekends & Public Holidays)
2. Bookings can be made online or via email, with payments accepted online or in person.
3. To secure your Party Date and time, a non-refundable **deposit equivalent to Minimum number of 15 children weekends, 10 children weekdays in your chosen Party Package must be paid**, along with a signed booking form.
4. A confirmation email or message will be sent within 24 hours of receiving the deposit.
5. Final confirmation of total children, and the remaining payment required for any additional child(ren) must be completed 72 hours prior to the booked birthday. This includes confirmation of all food choices.
6. No refunds are given for overpayment due to lower expected or attended numbers. Rescheduling is free of charge with 10 days' notice.
7. Any additional charges on the day must be settled at the start or end of the event.

FOOD & BEVERAGE

8. Outside food and beverages are strictly not allowed, except for the birthday cake. 9.
Bringing unauthorized food or drinks will incur a corkage fee of AED 500.
10. Special dietary requirements must be communicated in advance.

PARTY FLOW & GUEST EXPERIENCE

11. Total party time depends on the selected package and can range from 1.5 to 2.5 hours- - Includes structured play/activity time followed by 30 minutes in the private party room for cake cutting and meals (if applicable)
12. Guests are advised to arrive 15 minutes early for smooth check-in.
13. Reserved seating for parents will be provided in the F&B area only for the duration of the child's game/activity time (e.g., 1 hour or 2 hours based on the package). After this period, seating may be reallocated if pre-booked by other guests.
14. On the day of the event once we arrive we will be assigned a **designated meeting point** to receive and gather our guests. If it's time for the activity, kids will be sent to the area and parents can wait at the 1st floor adult reserved table.
15. All children will receive an identifier bib upon arrival for easy coordination and safety. 17. A private party room will be available **during cake and meal time** for a duration of **30 minutes**. At the beginning of the party arriving guests will meet and gather at the assigned meeting point. 18. The main party room accommodates up to 20 children. **Important Note on Guest Count** If the number of children exceeds the confirmed count on the day of the event, we will do our best to accommodate by providing an additional room **based on availability**.
19. Any additional charges on the day must be settled in full at the start or end of the birthday celebration.

DECORATIONS & ADD-ONS

20. Standard decorations and backdrops are included in all party packages.
21. Additional themed decorations, table setups, or customizations can be arranged for an extra fee 22. No outside decorations (balloons, confetti, pinatas, etc.) are allowed unless provided by Loco Bear 23. All birthday gifts will be placed in a designated area on arrival
24. A dedicated host will manage your celebration for its entire scheduled duration.

ACTIVITY UPGRADE - LASER TAG

25. Laser Tag will be upgraded to a private session when guest count exceeds
   A. 35 children for Battle Island
   B. 40 children for Star Shield

LOCO BEAR GIVEAWAY

26. As a thank-you, the birthday child's family will receive an AED 150 Loco Bear gift card at the end of the celebration

Acknowledgment and Signature

By signing these Terms and Conditions. I acknowledge that I have read, understood and acknowledged the terms and conditions outlined herein and agree to comply and be bound to the team.

I hereby confirm the following

Parents are welcome to relax at the reserved table on the first floor during the celebration.

Signature of Parent/Guardian: _____ Date: _____

Phone number_____